



## Returns Form

For a smooth and easy return please fully complete this form.

Please ensure your return has been approved from our team before sending back. Please fill in all the details below and re-package the item the same way you have received it (No tape or labels on item). Please then package your items into a mail bag or box and place this returns form inside the package. Not including this form will drastically delay refunds / replacements. We highly recommend sending the package back to us via a fully insured / tracked postage service as you are fully responsible for the item until it is received back at the warehouse. Please retain all proof of postage until your return has been processed.

### Your Details:

Order Date	Order Number	Today's Date
Customer Name	First Line of Address	Town / City
	Postcode	Phone Number

### Order Details:

Item Description	Price on Invoice	Refund or Exchange

X	Reason for Return (Please X)
	Faulty
	Poor Quality
	Wrong Item Received
	Damaged Item
	Ordered Wrong Product
	Arrived Late
	No Longer Needed
	Incorrect Size (Please state SIZE required for exchange _____)
	Incorrect Colour (Please state COLOUR required for exchange _____)

Return this parcel to:  
GW Equipment Ltd (C/O GNOC)  
Unit 11  
Sunflag Business Park,  
County Durham  
DH1 1TN  
[info@GroomersWorld.co.uk](mailto:info@GroomersWorld.co.uk)



**THIS PARCEL IS THE SENDERS RESPONSIBILITY UNTIL RECEIVED BACK AT THE ADDRESS ABOVE**  
(If you have opted to use our easy returns service please note this is only insured up to £100)  
Items over 20KG and Under £8 in Value are excluded from our easy Returns service.